

Important Octigen Monitor Service and Repair Announcement

1-08-2010

With our most sincere apology, we, the Octigen brand, is announcing the termination of all warranty repair and swap of all Octigen brand monitors, starting January 1st, 2010. The original manufacture facility has cease operation due to financial hardship, unable to provide further repair / spare parts support. We tried extremely hard to negotiate a mutually satisfied conclusion to this ordeal, but at the end, we are unable to do so.

We will, however, continue to provide technical support on all our monitors and help our customer to solve monitor related problem via email to the best of our knowledge. Please direct all technical email to service@octigen.com

Again, we sincerely apologized for the inconvenience.

Octigen Service Team